

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 07th day of August 2018

C.G.No:122/2018-19/Kadapa Circle

Present

**Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar**

**Chairperson
Member (Finance)
Member (Technical)
Independent Member**

Between

M.Subbarayulu Chetty C/o Retd.Head Master,
D.No:4/27, Bazaar Street,
Chinnamandem,
Kadapa -Dist.

Complainant

AND

1. AAO/Rayachoty
2. AE/Chinnamandem
3. ADE/Rayachoty Rural
4. DE/Rayachoty

Respondents

ORDER

1. Complainant filed a petition before the Forum for revision of his CC bill for the Sc.No: 2412401000016 by withdrawing additional amount raised in the bill.
2. Respondent No.3 and 4 submitted their written statements. The contents of both the statements are similar in nature. In their written submissions, they have elucidated that Respondent No. 1 had raised an amount of Rs. 2,525/- in the complainant CC bill due to the pendency of additional load case in MATS where in the connected load of the complainant was observed as 2.20 kilowatt and contracted load was taken 0. 26 kilowatt. On verification of complainant contracted load in the Master Data, Respondent No. 1 observed that the complainant contracted load is 4. 26 kilowatt and accordingly the raised amount was withdrawn. Further, they have submitted that they have addressed a letter to the General Manager/ IT/Section corporate office for deletion of the case in MATS and accordingly the case was deleted. They have also submitted that Respondent No.3 had addressed a letter to the complainant stating that the excess amount of Rs. 2,525/- was withdrawn from the CC bills

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and the amount of Rs. 2, 000/- paid by him on 29.08.2002 was also updated to his service number.

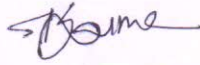
3. Complainant also expressed satisfaction over phone when he was contacted by the Forum on 25.07.2018 at 4: 50 P M.
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 07th August 2018.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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